



TERMS AND CONDITIONS

1. By completing the printed application form for the Sueno Hotels Honours Club or fulfilling the digital application requirements at sueno.com.tr/honoursclub, you agree to the conditions set forth herein.
2. The applicant declares that all information provided in the application form is accurate.
3. Submission of an application does not guarantee acceptance. Telerko Turizm A.Ş. reserves the right to decide whether or not to approve applications.
4. Applicants must be over 18 (eighteen) years of age to benefit from the privileges of their awarded card status.
5. The digital card to be issued is not subject to the provisions of the Bank Cards and Credit Cards Law, published in the Official Gazette dated 01.03.2006, No. 26095, nor the Regulation on Bank Cards and Credit Cards, published in the Official Gazette dated 10.03.2007, No. 26458.
6. This digital card is valid only within the Sueno Hotels facilities operated by TELERKO TURİZM A.Ş.
7. This digital card and its benefits allow the holder to benefit from periodic advantages. All benefits offered by the card are determined solely by TELERKO TURİZM A.Ş., which reserves the right to amend them at any time. Status privileges and benefits shall apply only to certain facilities and areas, as clearly stated in the Rules section published at sueno.com.tr/honoursclub.
8. The applicant also unconditionally accepts all provisions set forth in the Rules section available at sueno.com.tr/honoursclub.
9. The privileges granted by this digital card cannot be combined with other benefits or discounts provided by the facilities or their business partners.
10. TELERKO TURİZM A.Ş. reserves the sole right, when deemed necessary, to partially or completely suspend and/or amend the points and benefits associated with the digital card.
11. As explicitly stated at <https://sueno.com.tr/kisisel-verilerin-korunmasi/>, TELERKO TURİZM A.Ş. may process, store, and share with its business partners the information provided by the applicant on the application form, in compliance with the relevant laws and regulations. By submitting the application, the applicant acknowledges and declares acceptance of these terms in advance.
12. The cardholder must present their digital card, accessible via their profile page, whenever benefiting from any privilege associated with the card.
13. TELERKO TURİZM A.Ş. reserves the right to cancel, amend, or postpone the Honours Club Loyalty Program, including its tiers and benefits, at any time, with prior notice via email, telephone, or other means, or without providing any justification.
14. Completion of all required fields in the application form or on the application page is mandatory in order to obtain the card and benefits. The applicant declares and accepts that the information provided, whether in printed or digital form, is accurate; that any changes will be updated; and that in case of any disputes, the records of TELERKO TURİZM A.Ş. shall be deemed conclusive evidence.
15. TELERKO TURİZM A.Ş. shall not be held liable for any damages or for the loss of benefits under the relevant status arising during the period until the loss of membership information or inaccessibility of the applicant is reported. No retroactive action shall be taken in such cases.
16. TELERKO TURİZM A.Ş. may, at its sole discretion, merge this program with other programs or transfer it to third parties.
17. If any misuse of the digital card is detected, TELERKO TURİZM A.Ş. will cancel the cardholder's access to all privileges and benefits, and the membership shall be terminated.
18. The privileges and benefits of this digital card are strictly personal and may only be used by the individual cardholder. They cannot be transferred to a third party. The final authority regarding the transfer of status privileges after application rests with TELERKO TURİZM A.Ş.

I hereby acknowledge and declare that I fully accept all the terms and conditions of the TELERKO TURİZM A.Ş. SUENO HOTELS Honours Club Loyalty Program stated above.